

ACCESS STATEMENT FOR WEBBERS HOLIDAY PARK

Introduction

We strive to ensure that all visitors can enjoy the accommodation, facilities and surroundings within the park. Our aim is to help in any way that we can and if you require any assistance during your stay or whilst planning your visit we will be delighted to assist. Our current facilities and services offered are:-

Pre-arrival

We cater for tents, touring caravans, motorhomes and have static caravans for hire. Our brochure is available on request and we can post a copy of this access statement if required. Contact can be made via phone, e-mail or post.

Arrival and Car Parking Facilities

Reception area has a tarmac two lane road to the front for short stay parking. All facilities are clearly signposted with signs at each junction point.

Entrance and Reception

Access to reception is directly from the road, there is a ramp to the entrance. The shop is in the same building and shares the same entrance and parking as the reception. The shop is on one level. There is room within for a wheelchair to manoeuvre and turn. Staff will offer assistance if required. Adjacent to the reception there is an Information room with a chest freezer for ice packs and leaflets on local attractions.

Reception Facilities

The facilities have access from the road via a ramp and are all on one level.

Toilets & Showers

The toilet rooms contain standard toilet and sink. The shower rooms contain standard toilet, sink and shower.

Dishwashing

Accessed via a grass pathway; the undercover area has 2 standard height sinks.

Washroom Facilities

The park's main toilet and shower block is situated in the lower touring field. The block has access from the road, is all on one level and contains:

Disabled Facilities

The Disabled Facilities has a toilet, sink and shower with grab rails. A key is required from reception to access the disabled facilities.

Dishwashing

The enclosed dishwashing area has 4 standard height sinks, there is a ridge to step over to enter the dishwashing area.

Ladies / Gents Showers

Standard ladies and gents toilet area with toilet cubicles, sinks, modesty cubicles and shower cubicles. There is a one-step entry to the ladies & gents facilities.

Family Rooms

There is a one-step entry to the four family rooms which contain a standard toilet, sink and shower.

Laundry

The laundry contains 2 front loading washing machines and tumble dryers. The machines are stacking units, with the tumble dryer stacked above the washing machine. Washing machines and tumble dryers are token operated. There is also an iron and ironing board. Hand wash sinks are standard height. There is a one-step entry to the laundry room.

Bathroom

There is a small one-step entry to the bathroom. The bathroom contains a sink, toilet and standard bath (bath is token operated).

Outdoor Facilities

There is a children's play area which is unfenced and has no gate. The surface of the play area is grass with play equipment provided. The ground is on a slight slope.

Caravans

Static caravans have 2, 3 or 4 steps to the main door. All caravans have at least one set of steps with handrail. Each comprise of 2 or 3 bedrooms sleeping a maximum of 6 guests. All have shower room, lounge and kitchen. All have their own parking spaces at the front or back of the caravan and a small area of grounds by the side of them. There are stone pathways from the parking area to the caravan steps. All our caravans are non-smoking and dogs are allowed in all types of caravan.

Touring Facilities

We have several pitches for tents and touring caravans, please specify on booking if you would like to be near the facilities.

Most pitches are level grass but some are slightly sloping. Parking on the grass beside your caravan or tent is allowed. We also have a small number of hardstanding pitches

There are 6 fresh/grey water points and 6 chemical toilet disposal points.

Pitches are allocated on arrival and staff are happy to advise on the location and suitability for your requirements on enquiry.

Grounds

The park is spacious, with an extensive dog walk area via grass pathways. Situated in an adjacent field with access via grass path is an additional play area (Ball Field) with football goal posts and tennis net. There is also an enclosure with goats, sheep, ponies and donkey's. The grounds, including the dog walk, ball field and donkey paddock are all slightly sloping

Dustbins and recycling bins are located on the exit roadway. Dog bins are located in the dog walk. There are 8 fire points which are no further than 50 metres away from any pitch/caravan.

Additional Information

Mobile telephone coverage is average in this area.

Wi-Fi is available at the park – charges apply.

Local Information

The local bus service (stagecoach 56), a short stroll down the hill, runs from Exmouth to Exeter St Davids train station via Woodbury, Exeter airport & Exeter City Centre Bus station.

The nearest train station is at Exmouth, 5.5 miles away.

Accessible Taxis can be pre-arranged through one of the local taxi companies.

Contact Information

Address: Webbers Park, Castle Lane, Woodbury, Nr Exeter, Devon, EX5 1EA

Telephone: 01395 232276

Email: reception@webberspark.co.uk

Website: www.webberspark.co.uk

Hours of operation: Reception Hours: 8am till 5pm, warden available outside of these times.

Although we have tried to be accurate as possible and include as much detail as we can in this statement, we are willing to give information on any aspect of the park. If this statement does not answer your particular question please let us know and we will endeavour to answer your question and amend this statement for future use. We welcome your feedback to help us continuously improve.

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